Product owner digital servicing

Soort functie:	Freelancer en vaste medewerker	**Locatie:**	Brussels
Duur:	Longterm	**Referentie:**	202109011

Omschrijving:

Our client is looking for a Senior Product Owner to reinforce the team.

Are you passionate for digital trends? Would you like to discover how the digital 'telecom' world is moving forward? Are customer satisfaction & continuously improvement your main drivers?
Then you might be the digital product owner we are looking for to help us offer our mass market customers a great digital experience by building "best in class" web & app solutions.
As such, we offer you the opportunity to become a key-player in the definition and execution of the digital future together with our colleagues within product marketing, engineering and operations.
Let us know, what you can do for us!

Task & responsibilities
- You identify the concrete needs and expectations of our customers with support of your internal business SPOC's, resulting in a clearly defined E2E customer journey.
- You write detailed business requirements, you design the wireframes - with support of our UX specialist - and you define the content of the pages or applications to develop (for all types of devices from desktop to mobile).
- You always seek for the best customer experience taking into account the technical feasibility and the cross-platform E2E consistency.
- You ensure consistency with the market "best practices" based on insights in digital trends, technological evolutions and the offer of our main competitors.
You ensure the follow-up and correct delivery of your projects in "Agile" modus, and this in close collaboration with designers, analysts, publishing and IT-teams (possibly with external partners).
- You are the "owner" of the product backlog containing user stories and you define the MVP (Minimum Viable Product) required to launch together with your stakeholders. Small, more operationally-oriented improvements are inherently also part of your backlog.
- You define the test scenarios and ensure the follow-up of the test results.
- You give your management & stakeholders regular updates on the progress of your projects. In case of serious problems, you communicate proactively about possible solutions/adjustments so that the timing of the project can be guaranteed.

Vereisten:

Your profile:

- Familiar with scrum techniques and Agile project planning.
- Sufficient understanding of usability and technological techniques & trends (native/responsive design; apps; cloud and network solutions).
- Knowledge of Axure as wireframe tool is a plus but not mandatory.
- Minimal 3-5 year of relevant work experience in digital projects (as product owner or functional analyst).
- Experience with telecom products is a plus.
- Good knowledge of Dutch, French and English (mother tongue = 1 of both national languages).

Soft skills:

- You are passionate about digital trends

- You are a true team player with excellent communication and coordination skills (extremely fit to work in a cross-functional large company context and to motivate others).
- Flexible and stress-resistant (with respect for - externally - defined deadlines and priorities).
- Eager to learn (able to assimilate new products and apply new technologies).

Extra info: Our client is looking for:

- a PO in the DIEB train for a long term assignment
- medior/senior profile (reflects more in attitude and soft skills)
- proactive personality
- added value: Experience in the telecom sector
- we need someone with at least 3 yrs experience in the role of product owner, product management, product road map ;

Start: 2021-10-16 22:00:00